Brookdale Senior Living

How TestAssure's automated testing platform helped a publicly-traded company to migrate to UKG dimensions and stay SOX compliant

BACKGROUND

Brookdale Senior Living owns and operates over 700 senior living and retirement communities in the United States. They provide assisted living, memory care, skilled nursing, rehabilitation, and home health services.

Brookdale decided to migrate to UKG Dimensions. They needed to move away from UKG Workforce Central version 7 to remain Flash compliant. They also wanted to leverage new UKG Dimensions features to optimize time off, scheduling, and availability business processes.

CHALLENGES

With an aggressive project timeline and limited resource availability, Brookdale did not have a clear QA Test Plan or the required resources to meet the project timeline and ensure no negative financial impact on their employees or organization.

Further complicating their challenges, Brookdale is a publicly-traded company and must adhere to strict SOX compliance regulations. Every production change must adhere to a rigorous change management process, managed and audited by Ernst & Young, that requires documented proof of the tests performed and 'before and after' comparisons of payroll extract data.

KEY RESULTS

8,000	**95%**	**3,100**	**100%**	**1**
Functional Test Cases Written in 4 Weeks	Reduction in Manual Testing Effort	Employee Time-sheet Errors Avoided 1 Week After Go-Live	SOX Compliance Go-Live Score (Ernst & Young)	Comprehensive Continuous Testing Program Established

"TestAssure.ai gave us all the testing and reporting functionality we needed to quickly complete our SOX Compliance Audit. The platform is easy to use and the comparison reports are invaluable! We now have a process we can lean on with every release"

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APPROACH

Brookdale leveraged the TestAssure.ai platform to achieve a successful UKG Dimensions go-live. Our test automation platform also helped Brookdale implement a continuous testing program to make ongoing changes to their live WFM system with confidence.

Brookdale used our library of ready-made test-cases and pre-built automations to accelerate their go-live and setup an ongoing continuous testing program (with no coding required).

Go-Live Testing

- Full testing coverage
- Reduced involvement by Brookdale SMEs
- Reduced project timelines

Continuous Testing

- Established regression test bed
- Automations maintained and run monthly
- Automated monitoring and alerts
- Confidence with every change/release

BROOKDALE SUMMARY SNAPSHOT

✓ **UKG Specific Test-Case Library**: Enabled 8,000 functional tests to be written in 4 weeks

✓ **Pre-Built Automations**: Reduced manual testing by 95% and enabled 24K test executions

✓ **Parallel Testing Tool**: Allowed import and compare of 220 employees across 7 locations

✓ **Continuous Testing**: Established long-term continuous testing for every future WFM change

✓ **Compliance**: Achieved a 100% SOX Compliance score from auditors (Ernst & Young)

In total over 3,000 Brookdale employees were spared the hassle of having incorrect timesheets in the pay period immediately following cutover.

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about
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Discover the benefits of test automation and continuous testing.**

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